



**HIGH  
COUNTRY  
SPAS**

## LIMITED WARRANTY

### **SHELL STRUCTURE – 5 YEARS**

We warrant the spa shell to the customer against water loss due to structural failure for 5 years from the original date of delivery.

### **SHELL SURFACE – 2 YEARS**

We warrant the interior surface of the spa shell against blistering, cracking, or delaminating for 2 years from the original date of delivery.

### **EQUIPMENT AND CONTROLS – 18 MONTHS**

We warrant the electrical components, specifically the pumps, heater and control system, against malfunctions due to defects in materials or workmanship for a period of 18 months from the original date of delivery.

### **PLUMBING – 12 MONTHS**

We warrant the factory-installed plumbing components not to leak for a period of 12 months from the original date of delivery. This warranty specifically covers leaks from jet fittings, internal plumbing, internal glue joints and hoses.

**EXCLUSIONS:** This Limited Warranty is void if the High Country Spa has been subjected to alteration, neglect, misuse or abuse; if any repairs has been attempted by anyone other than Wright Pools & Spas. or its authorized agent; or if the failure is caused by accident, acts of God, or other causes beyond our control. Neglect, misuse and abuse is defined as any installation, operation, incorrect water balance or maintenance of the spa other than in accordance with the owner's manual. Such misuse and abuse shall include but not be limited to the following:

1. Damage of the spa surface caused by leaving the spa uncovered, open to the sun (UV damage) or due to covering the spa with plastic or any product other than the hard spa cover provided,
2. Damage to the spa surface caused by contact with unapproved cleaners or solvents,
3. Damage caused by operation of the spa at water temperature outside the range of 10 – 40 degrees Celsius; this includes freeze damage
4. Damage caused by unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite (liquid chlorine), "tri-chlor" type chlorines or any sanitizing chemical that may remain undissolved on the spa surface.
5. Damage caused by non-balanced water (including incorrect pH, hardness or alkalinity)
6. Damage due to a dirty, clogged or calcified filter cartridge.
7. Damage caused by failure to provide an even, sufficient support surface for the spa. A reinforced concrete pad (100mm) or decking built to code is required.

This Limited Warranty does not provide coverage for demonstrator, used, repurchased or reconditioned spas or spas used for any commercial purpose.

This Limited Warranty does not provide coverage for filter cartridges, jet trim kits, cover locks, fuses, headrest pillows, skirt finish, pump seals, O-ring, gaskets, light bulbs and the layer of insulation, or any item attached to, or installed on the spa after the date of manufacture. OZONATORS, THE OPTIONAL AUDIO EQUIPMENT (CD/RADIO PLAYER, SPEAKERS) AND SPA INSULATED COVERS ARE EXCLUDED FROM THIS LIMITED WARRANTY

LIMITATIONS: This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose. All warranty service must be performed by Wright Pools & Spas Ltd. or its authorized agents or distributors. No agent, dealer, distributor, service company or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever.

DISCLAIMERS: Wright Pools & Spas Ltd. and its authorized agents shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential arising out of any defect covered by this Limited Warranty, including without limitation, loss of use of the spa and cost of removal of defective product, even if Wright Pools & Spas Ltd. has been advised of the possibilities of such damage. Coverage under this Limited Warranty shall commence as of the original date of delivery and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by Wright Pools & Spas Ltd or its authorized agents.